

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

REDACTED FOR PUBLIC INSPECTION

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	170194
<015>	Study Area Name	FRONTIER-OSWAYO RIVR
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Cassandra Guinness
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	Cassandra.Guinness@ftr.com
	Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no)	<input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes / no)	<input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

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<210> For the prior calendar year, were there any reportable voice service outages? No

**(300) Unfulfilled Service Request
Data Collection Form**

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<300> Unfulfilled service request (voice)

170194PA310.pdf

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

170194PA330.pdf

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	Offered only fixed voice 0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	Offered only fixed broadband 0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
170194PA510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	

(600) Functionality in Emergency Situations Data Collection Form		REDACTED FOR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	170194PA610.pdf

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[illegible]

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<810>	Reporting Carrier	Frontier Communications of Oswayo River, LLC
<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Frontier Communications of Oswayo River, LLC

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

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<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

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<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 170194PA1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 170194PA1030.pdf

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP [//www.frontier.com/discountprograms/lifelineprogram](http://www.frontier.com/discountprograms/lifelineprogram)

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

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Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support
- <2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support
- <2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 1 or Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Yes

Not Applicable

Yes

Yes

Yes

Name of Attached Document Listing
Required Information

Yes

Name of Attached Document Listing
Required Information

170194PA2024.xlsm

170194PA2025.xlsm

Not Applicable

(2000) Price Cap Carrier Additional Documentation (Continued)

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

Yes

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

170194PA2017.xlsm

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No) <input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No) <input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) <input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

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(3005) Rate Of Return Carrier Additional Documentation (Continued)

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Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
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Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
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4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
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Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: FRONTIER-OSWAYO RIVR	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/23/2016
Printed name of Authorized Officer: Allison Ellis	
Title or position of Authorized Officer: VP, Regulatory Affairs	
Telephone number of Authorized Officer: 9199413005 ext.	
Study Area Code of Reporting Carrier: 170194	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

FCC Form 481

Line 310 - Unfulfilled Voice Telephony Service Requests Resolution

(Business and Residence; No Special Access)

State:	PENNSYLVANIA
Study Area Code:	170194
Study Area Name:	Frontier Comm. of Oswayo River

Year:

2015

(A) Date of Potential Customer's Request (mm/dd/yyyy)	(B) Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	(C) Name of Exchange/ Wire Center	(D) Description of Service Request	(E) How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2015, include date of fulfillment)
--	--	---	---------------------------------------	---



Line 330 -

Frontier works to satisfy all service requests, but not every initiated order is ultimately fulfilled. There are occasions when broadband service cannot be installed at the requesting address location due to reasons such as distance, capacity, and equipment incompatibility. In those cases, Frontier will review whether it can provide broadband service from other access points or utilize available equipment. If Frontier's review is unsuccessful, then the order is cancelled and the customer is notified.

Line 510 – Description of Compliance with Service Quality Standards and Consumer Protection:

The Frontier ILEC companies certify that they comply with applicable state and FCC service quality standards. Service quality metrics are monitored and if the company does not meet the minimum standards for three (3) consecutive standards, it must self-report the deficiency(ies) to the Commission. Frontier has implemented numerous Consumer Protection measures to protect customer information from improper use and disclosure as well as to protect against fraud. For example, Frontier has implemented Customer Proprietary Network Information (“CPNI”) policies and procedures that are consistent with the FCC’s regulations. Frontier regularly trains employees who have access to CPNI on the rules and our procedures for securing accounts and authenticating callers. Frontier also has a comprehensive Identity Theft Protection Program (or Red Flag program) which is consistent with the FTC’s guidance on measures to detect and prevent identity theft. All employees are trained on Frontier’s Code of Business Conduct and Ethics, which requires employees to protect sensitive customer information from improper use and disclosure. Frontier also has a Data Privacy and Security policy which applies to all employees. Further, Frontier also has implemented a strict third-party qualification protocol to prevent unauthorized charges (“Cramming”) from appearing on customer’s bills. Frontier also follows a “First Call” resolution policy, which aims to resolve customer complaints about unauthorized charges in one call, without referral to any third party. In addition to the foregoing, Frontier, has implemented customary IT security measures to protect our network and customer information.

Frontier certifies compliance with Pennsylvania state consumer protection rules; PA 52 PA Code Chapter 56, Chapter 63 and Chapter 64.

The Pennsylvania state consumer protection rules are available at:

<http://www.pacode.com/secure/data/052/052toc.html>

Row 610 - Description of Functionality in Emergency Situations

In December 2013, the FCC adopted new rules to promote 911 resiliency, including requesting initial certification of substantial progress towards meeting these new requirements by October 15, 2015. *See Improving 911 Reliability; Reliability and Continuity of Communications Networks, Including Broadband Technologies*, 28 FCC Rcd 17476 (2013); *see also Public Safety and Homeland Security Bureau Announces Effective Dates of 911 Reliability Certification and PSAP Outage Notification Requirements*, Public Notice, 29 FCC Rcd 13900 (2014). On October 15, 2015, Frontier filed its certification that it is meeting the FCC's substantial progress goals. Specifically, Frontier met and certified to all of the requirements related to back-up power, circuit auditing, and network monitoring practices. Additionally, Frontier's network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

REDACTED FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	170194
<015>	Study Area Name	FRONTIER-OSWAYO RIVR
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	20.42

<703>

[illegible]

REDACTED FOR PUBLIC INSPECTION

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	170194
<015>	Study Area Name	FRONTIER-OSWAYO RIVR
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

[illegible]

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--	--

<010> Study Area Code	170194
<015> Study Area Name	FRONTIER-OSWAYO RIVR
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<810> Reporting Carrier	Frontier Communications of Oswayo River, LLC
<811> Holding Company	Frontier Communications Corporation
<812> Operating Company	Frontier Communications of Oswayo River, LLC

<813> <a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Frontier Comm. of Alabama, Inc.	250306	Frontier Communications of Alabama, LLC
Frontier Comm. of Lamar County	250301	Frontier Communications of Lamar County, LLC
Frontier of the South - Alabama	250318	Frontier Communications of the South, LLC
CTC White Mountains	454426	Frontier Communications of the White Mountains
Citizens Utilities Rural Company	452172	Frontier Citizens Utilities Rural
Frontier Comm. of the Southwest, Inc (AZ-Contel)	452302	Frontier Communications of the Southwest Inc.
Navajo Comm - Arizona	454449	Frontier Navajo Communications / Frontier Navajo Communications Company
CTC California	542308	Frontier Communications of California
CTC California (Golden St)	543402	Frontier Communications of California
CTC California (Tuolomne)	544342	Frontier Communications of California
Frontier Comm. of the Southwest, Inc (CA-Contel)	541863	Frontier Communications of the Southwest Inc.
CTC California (West Coast)	542344	Frontier Communications of California
CTC-California (Global Valley)	542315	Frontier Communications of California
Frontier of the South - Florida	210318	Frontier Communications of the South, LLC
Frontier Comm. of Fairmount	220362	Frontier Communications of Fairmount LLC
Frontier Comm. of Georgia, Inc.	220387	Frontier Communications of Georgia LLC
Frontier Comm. of Iowa, Inc.	351127	Frontier Communications of Iowa, LLC
CTC Idaho	474427	Frontier Communications of Idaho
Frontier Comm. Northwest, Inc (ID-GTE)	472416	Frontier Communications Northwest Inc.
CTC Illinois	341183	Frontier Citizens Communications of Illinois
Frontier Comm. - Schuyler, Inc.	341079	Frontier Communications - Schuyler, Inc.
Frontier Comm.- Midland, Inc.	341055	Frontier Communications - Midland, Inc.
Frontier Comm. of Illinois, Inc.	341038	Frontier Communications of Illinois, Inc.

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	170194
<015> Study Area Name	FRONTIER-OSWAYO RIVR
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<810> Reporting Carrier	Frontier Communications of Oswayo River, LLC
<811> Holding Company	Frontier Communications Corporation
<812> Operating Company	Frontier Communications of Oswayo River, LLC

<813> <a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Frontier Comm. of Lakeside, Inc.	341011	Frontier Communications of Lakeside, Inc.
Frontier Comm. of Mt. Pulaski	341061	Frontier Communications of Mt. Pulaski, Inc.
Frontier Comm. of Orion, Inc.	341067	Frontier Communications of Orion, Inc.
Frontier Comm. of Prairie, Inc.	341073	Frontier Communications - Prairie, Inc.
Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035	Frontier Communications of the Carolinas LLC
Frontier Comm.-DePue, Inc.	340998	Frontier Communications of DePue, Inc.
Frontier North, Inc (IL-GTE)	341015	Frontier North Inc.
Frontier North, Inc. (IL-Contel)	341036	Frontier North Inc.
Frontier Comm. of Indiana, Inc.	320750	Frontier Communications of Indiana LLC
Frontier Comm. of Thorntown, Inc.	320828	Frontier Communications of Thorntown LLC
Frontier Midstates, Inc (IN-Alltel)	323034	Frontier Midstates Inc.
Frontier North, Inc (IN-Contel)	320779	Frontier North Inc.
Frontier North, Inc (IN-GTE)	320772	Frontier North Inc.
Frontier Comm. of Michigan, Inc.	310682	Frontier Communications of Michigan, Inc.
Frontier Midstates, Inc (MI-Alltel)	313033	Frontier Midstates Inc.
Frontier North, Inc (MI-GTE)	310695	Frontier North Inc.
CTC Minnesota-Lakes	361123	Frontier Citizens Communications of Minnesota
CTC Minnesota-South	367123	Frontier Citizens Communications of Minnesota
Frontier Comm. of Minnesota, Inc.	361367	Frontier Communications of Minnesota, Inc.
Frontier Comm. of Mississippi	280460	Frontier Communications of Mississippi LLC
CTC Montana	484322	Frontier Communications of Montana
Frontier Comm. of the Carolinas, Inc (NC-Contel)	230509	Frontier Communications of the Carolinas LLC
Frontier Comm. of the Carolinas, Inc (NC-GTE)	230479	Frontier Communications of the Carolinas LLC

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	170194
<015> Study Area Name	FRONTIER-OSWAYO RIVR
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<810> Reporting Carrier	Frontier Communications of Oswayo River, LLC
<811> Holding Company	Frontier Communications Corporation
<812> Operating Company	Frontier Communications of Oswayo River, LLC

<813> <a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
CTC Nebraska	371128	Frontier Communications of Nebraska
Navajo Comm - New Mexico	494449	Frontier Navajo Communications / Frontier Navajo Communications Company
CTC of Nevada - North	554431	Fronter Communications of Nevada
CTC of Nevada - South	554432	Fronter Communications of Nevada
Frontier Comm. of the Southwest, Inc (NV-Contel)	552302	Frontier Communications of the Southwest Inc.
CTC of NY - Red Hook	154533	Frontier Communications of New York
CTC of NY - Upstate	154532	Frontier Communications of New York
CTC of NY - Western Counties	154534	Frontier Communications of New York
CTC Ogden, Inc.	150110	Frontier Ogden Telephone Company
Frontier Comm. of New York	150100	Frontier Communications of New York, Inc.
Frontier Comm. of Sylvan Lake	150128	Frontier Communications of Sylvan Lake, Inc.
Frontier Comm.-Ausable Valley	150072	Frontier Communications of AuSable Valley, Inc.
Frontier Comm.-Seneca Gorham	150122	Frontier Communications of Seneca-Gorham, Inc.
Frontier Telephone of Rochester	150121	Frontier Telephone of Rochester, Inc.
Frontier North, Inc (OH-GTE)	300615	Frontier North Inc.
Frontier of Michigan, Inc. - Ohio	300682	Frontier Communications of Michigan, Inc.
CTC Oregon	533401	Frontier Communications of Oregon
Frontier Comm. Northwest, Inc (OR-GTE)	532416	Frontier Communications Northwest Inc.
Commonwealth of PA	170161	Frontier Communications Commonwealth Telephone Company
Frontier Comm. of Breezewood	170149	Frontier Communications of Breezewood, LLC
Frontier Comm. of Canton, Inc.	170152	Frontier Communications of Canton, LLC
Frontier Comm. of Oswayo River	170194	Frontier Communications of Oswayo River LLC
Frontier Comm. of Pennsylvania	170168	Frontier Communications of Pennsylvania, LLC

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(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	170194
<015> Study Area Name	FRONTIER-OSWAYO RIVR
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com
<810> Reporting Carrier	Frontier Communications of Oswayo River, LLC
<811> Holding Company	Frontier Communications Corporation
<812> Operating Company	Frontier Communications of Oswayo River, LLC

<813> <a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Frontier Comm.of Lakewood, Inc	170178	Frontier Communications of Lakewood, LLC
Frontier Comm. of the Carolinas, Inc (SC-Contel)	240526	Frontier Communications of the Carolinas LLC
Frontier Comm. of the Carolinas, Inc (SC-GTE)	240479	Frontier Communications of the Carolinas LLC
CTC Tennessee	294336	Frontier Communications of Tennessee
CTC Volunteer State	290580	Frontier Communications of the Volunteer State
CTC Utah	504429	Frontier Communications of Utah
Navajo Comm - Utah	504449	Frontier Navajo Communications / Frontier Navajo Communications Company
Frontier Comm. Northwest, Inc (WA-Contel)	522449	Frontier Communications Northwest Inc.
Frontier Comm. Northwest, Inc (WA-GTE)	522416	Frontier Communications Northwest Inc.
Frontier Comm of St. Croix	330944	Frontier Communications - St. Croix LLC
Frontier Comm. of Mondovi, Inc.	330912	Frontier Communications of Mondovi LLC
Frontier Comm. of Viroqua, Inc.	330967	Frontier Communications of Viroqua LLC
Frontier Comm. of Wisconsin, Inc.	330964	Frontier Communications of Wisconsin LLC
Frontier North, Inc (WI-GTE)	330886	Frontier North Inc.
Rhineland Telco - Crandon	330870	Frontier Rhineland Telephone Company
Rhineland Telco - Headwaters	330891	Frontier Rhineland Telephone Company
Rhineland Telco - Rhineland	330940	Frontier Rhineland Telephone Company
Rhineland Telco - Rib Lake	330941	Rib Lake Telecom, Inc.
CTC West Virginia - Bluefield	204339	Frontier Communications of West Virginia
CTC West Virginia - Mountain St.	200271	Frontier Communications of West Virginia
CTC West Virginia - St. Marys	204338	Frontier Communications of West Virginia
Frontier West Virginia, Inc	205050	Frontier West Virginia Inc.
The Southern New England Telephone Company	135200	Frontier Communications of Connecticut

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(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	170194
<015>	Study Area Name	FRONTIER-OSWAYO RIVR
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Cassandra.Guinness@ftr.com

<810>	Reporting Carrier	Frontier Communications of Oswayo River, LLC
<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Frontier Communications of Oswayo River, LLC

[illegible]

Line 1010 - Voice Services Rate Comparability Compliance

The price of Frontier's fixed voice service for each exchange included within this Frontier study area, as listed on Line 703c of this Form 481 report, is below the FCC's reasonable comparability benchmark for voice services of \$41.07 based on the results of the 2016 Urban Rate Survey for fixed Voice and Broadband services released by the Wireline Competition Bureau on April 5, 2016 (WC Docket No. 10-90).

Line 1030 – Broadband Services Rate Comparability Compliance

The price of Frontier's fixed broadband services for each of the broadband services offered by Frontier within this reported Study Area, as determined by the broadband service's download and upload bandwidths and usage allowance, is below the FCC's reasonable comparability benchmarks for fixed broadband services, based on the supported service's download and upload bandwidths and usage allowance, as reflected in the results of the 2016 Urban Rate Survey for fixed Voice and Broadband Services released by the Wireline Competition Bureau on April 5, 2016 (WC Docket No. 10-90).

Line 1210 – Terms and Conditions of Voice Telephony Lifeline Plans

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 3
Fifth Revised Sheet 14
Canceling Fourth Revised Sheet 14

LIFELINE SERVICE

A. Description

The Lifeline Program is a federally funded program established to provide monthly assistance to residential low income households. Eligible subscribers will receive a monthly credit of \$9.25.

(C)
|
(C)

B. Regulations

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 - a. One-Party Residence Line Rate or Local Measured Service Option, if available.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service (only when a customer need has been determined by the Telephone Company).
 - d. Access to Directory Assistance Service.
 - e. Touch-Tone Calling Service.
 - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services.
 - j. Access to Call Trace.
 - k. Access to Altering and Reporting Systems (9-1-1 dialing).
 - l. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Provider Caller ID line blocking and per-call blocking services to be available to Lifeline Service subscribers, to the extent that they are offered.
 - n. Other eligible telecommunications services at tariffed rates.

(C)
|
(C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 3
Fifth Revised Sheet 15
Canceling Fourth Revised Sheet 15

LIFELINE SERVICE

B. Regulations (Cont'd)

3. An applicant for Lifeline Service must be a current participant in one of the following programs, or be able to provide proof of income which is at or below 135% of the Federal Poverty Guidelines.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * General Assistance (GA)
- * Supplemental Security Income (SSI)
- * Medicaid
- * Supplemental Nutrition Assistance Program
- * Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- * Federal Public Housing Assistance (Section 8)
- * National School Lunch Program's Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Frontier Communications of Oswayo River, LLC.

In addition to meeting the qualifications provided above, in order to constitute a qualifying low-income consumer, a consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service. For the purpose of this section, a household is defined as "any individual or group of individuals who are living together as one economic unit" an economic unit is "all adult individuals contributing to and sharing in the income and expenses of a household".

4. The Company will reconcile and confirm eligibility annually following the FCC Recertification Guidelines. The subscriber shall have 30-days from the date of the recertification letter to rectify or demonstrate eligibility prior to discontinuance of Lifeline benefits. If subscriber does not rectify or demonstrate eligibility prior the expiration of the 30-days, credit will be discontinued on the bill following written notification to the subscriber.

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, LLC

Section 3
Fourth Revised Sheet 16
Canceling Third Revised Sheet 16

LIFELINE SERVICE

B. Regulations (Cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B2 above will be provided to Lifeline customers. (C)
7. Customer requested temporary suspension of Lifeline Service is not permitted. (C)
8. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing. (C)
9. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older. (C)
10. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Frontier Communications of Oswayo River, Inc. (C)
11. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s). (C)
12. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full. (C)
13. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction. (C)
14. Frontier Communications of Oswayo River, Inc. provides toll-blocking and toll-control at no charge to Lifeline Service subscribers, to the extent that they are offered. (C)

FRONTIER COMMUNICATIONS OF OSWAYO RIVER, INC.

Section 3
Sixth Revised Sheet 17
Canceling Fifth Revised Sheet 17

LIFELINE SERVICE

B. Regulations (Cont'd)

15. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251 (c)(4) of the Telecommunication Act of 1996. (C)

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Lifeline Service is subject to all applicable State, Local and Federal Taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations. (C)

(C)

—
(C)

(C)

(C)

—
(C)

Please complete the statement below:

	Year 1	Year 2	Year 3
The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:		\$0.00	

LINE 2024

<2024A> Round 2 Recipient of Incremental Support? Yes

<2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.

LINE 2025

<2025A> Round 1 or Round 2 Recipient of Incremental Support? Yes

<2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-.

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Please use this tab to report Geocoded Information.

Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLL) code	Latitude (to six decimal places)	Longitude (to six decimal places)	CAF Phase I - Round 1 or Round 2	Indicating whether you are reporting Year 2 or Year 3 (please report each year separately)
421059501002003	0194	170194	GENSPAXG	41.997208	-77.815006	Round 2	Year 2
421059501002003	0194	170194	GENSPAXG	41.997085	-77.815495	Round 2	Year 2
421059501002005	0194	170194	GENSPAXG	41.99234	-77.827773	Round 2	Year 2
421059501002005	0194	170194	GENSPAXG	41.991772	-77.829327	Round 2	Year 2
421059501002005	0194	170194	GENSPAXG	41.993029	-77.832263	Round 2	Year 2
421059501002005	0194	170194	GENSPAXG	41.99241	-77.827307	Round 2	Year 2
421059501002005	0194	170194	GENSPAXG	41.996384	-77.819378	Round 2	Year 2
421059501002005	0194	170194	GENSPAXG	41.996189	-77.820875	Round 2	Year 2
421059501002005	0194	170194	GENSPAXG	41.996139	-77.820413	Round 2	Year 2
421059501002005	0194	170194	GENSPAXG	41.995067	-77.822964	Round 2	Year 2
421059501002006	0194	170194	GENSPAXG	41.988849	-77.838584	Round 2	Year 2
421059501002006	0194	170194	GENSPAXG	41.989795	-77.835048	Round 2	Year 2
421059501002006	0194	170194	GENSPAXG	41.99511	-77.842767	Round 2	Year 2
421059501002007	0194	170194	GENSPAXG	41.996004	-77.818539	Round 2	Year 2
421059501002007	0194	170194	GENSPAXG	41.995037	-77.820596	Round 2	Year 2
421059501002007	0194	170194	GENSPAXG	41.992965	-77.825339	Round 2	Year 2
421059501002007	0194	170194	GENSPAXG	41.996012	-77.819229	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.977237	-77.844922	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.977691	-77.844001	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.977994	-77.843025	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.976044	-77.837987	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.979508	-77.836209	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.978698	-77.842051	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.980949	-77.816231	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.982293	-77.822638	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.988753	-77.812245	Round 2	Year 2
421059501002009	0194	170194	GENSPAXG	41.9904	-77.815313	Round 2	Year 2

REDACTED FOR PUBLIC INSPECTION

Instructions: Please use this tab to report duplicated (if two or more locations have identical latitude and longitude coordinates) Geocoded information and provide an explanation for the duplication (e.g., two apartments that are vertically aligned).

[illegible]

LINE 2017

<2017A> Connect America Fund Phase II recipient? Yes

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

54.313(e)(1)-(2) requires carriers report the total amount of Phase II support, if any, the price cap carrier used for capital expenditures in the previous calendar year. Please complete the statement below.

The total amount of Phase II support that the price cap carrier used for capital expenditures in the previous calendar year is:

Prior Calendar Year

\$0.00

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Please use this tab to report Geocoded Information for locations newly built to in the prior calendar year (FCC 14-190, Paragraph 125)

[illegible]

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